

Virtual Technology Platform - Zoom

Zoom is a cloud-based video communication tool that allows users to set up virtual video/audio conferencing, webinars, live chats, screen-sharing, and other collaborative capabilities. Zoom offers a free basic account that supports unlimited one-on-one meetings and large group meetings (3 - 100 participants) up to 40 minutes in length. If the basic account is not sufficient for local units, the Church has made available one enterprise license per unit.

- [Church Zoom License](#)

This article provides links to instruction, training articles and forum PDFs from [Zoom.us](#), [ChurchJesusofChrist.org Help Center](#) and the [Church Tech Forum](#).

Getting Started

- [Webinars vs Meetings](#)
- [Startup Guide/Profile and Meeting Setup](#)
- [Webinar Setup](#)
- [Changing Zoom App Settings](#)
- [Change Meeting/Webinar Settings](#)
- [In-meeting Security Options](#)
 - [Best Practices for Securing Your Zoom Meeting](#)
- [Hardware Guidelines](#)

Highlighted Online Resources

- [Multiple Language Broadcasts](#)
- [Hearing Impaired Captioning](#)
- [Attendance Reports](#)
- [Breakout Rooms](#)
- [Streaming Zoom Meetings on Church Webcast](#)

Meeting Guidelines

Fully Interactive (Zoom Meeting):

[Second hour Classes](#)

Limited or Non-Interactive (Zoom Webinar):

[Sacrament Meetings](#)

Support

Zoom provides great training and how-to-use articles and videos online. To access all the resources available from Zoom, visit <https://zoom.us/> and click “Support”.

- Zoom FAQ

Additional Church community support can be found on the Church's technology forum at tech.ChurchofJesusChrist.org/forum.

Featured Tech Forum Posts:

- [Connecting to Chapel Audio](#)
- [Zoom Webinar use for Stake Conference](#)
- [Eliminating Zoom Meeting Distractions](#)
- [Alternative Host](#) (this would need to be posted on tech forum)
- [Account Single Sign-on Support](#)

For additional help, **stake or ward technology specialists** should submit feedback through the meet portal or contact the Global Services Department.