

MHTech Newsletter

To: Technology Specialists
From: Meetinghouse Technology Team

SEPTEMBER 2012

Desktop Management Software

Tivoli Endpoint Manager (TEM) is the official software used to centrally manage and secure the global fleet of Church-owned computers. LANDesk was previously used for this purpose but was replaced by TEM in early 2012. Functionality includes the ability to report on basic inventory information, install Windows updates, distribute software, and facilitate remote control for the Global Service Center (GSC). These features also eliminate the need for technology specialists to manually install updates.

Over 18,000 clerk computers already have TEM installed, but there are still quite a few that need it. Please verify TEM is installed on all Church-owned computers in your stake or district. For computers missing this software, follow the [TEM Install Instructions](#) to ensure the Church's resources are protected. Thank you for your assistance in this important effort.

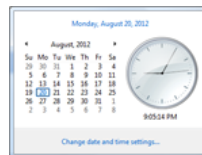
[Read More](#)



Date/Time Policy Change

Clerk computers should be set up with the correct date and time settings to work correctly with MLS. Changing these settings can corrupt the MLS database, propagate reports with inaccurate dates, and require significant work to resolve. Some of you may have personally experienced how difficult this can be.

In order to prevent users from accidentally changing the date and time settings and experiencing these issues, a security policy will be enabled within the next week on clerk computers around the world that prevents these settings from being changed. If you have a legitimate need to change these settings, please contact the Global Service Center (GSC).



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MHTech Survey

Please take a quick survey to help us improve our tools and services.

[Take Survey >](#)

Upcoming Broadcasts

- [LDSTech Broadcast: Personal Progress, Duty to God, and LDS Music September 7, 2012](#)
- [CES Devotional September 9, 2012](#)
- [General Relief Society September 29, 2012](#)
- [LDSTech Broadcast: New Record-Keeping and Technology Support Site on LDS.org October 5, 2012](#)