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Webcasts in the Meetinghouse

TO: Technology Specialists

FROM: Meetinghouse Technology Team

We have heard numerous reports of people experiencing problems during webcasts, even after having previously tested and verified everything is working properly. In most cases this is because too many attendees are connecting to the network through wireless devices, such as phones and tablets. The Meetinghouse Technology team is working on a web-based tool that will allow local leaders and technology specialists to limit network access during such events. In the meantime, we recommend you do the following to better prepare for a webcast:

1. Unplug all other network connections in the building (especially wireless connections).
2. Remove wireless antennas from 881W firewall (if you are using this model).
3. Make an announcement before the start of each webcast to encourage members to disconnect their mobile devices from the wireless network.

The first two steps are critical because not all members will understand what it means to disconnect a device or how to do so. They may not even realize their device is connected. We recognize this isn't a convenient process, but we hope to have a new solution available in the near future. Learn more about [webcasts](#).

Thank you for your service. If you have feedback you'd like to share regarding your experiences, please send them to: mhifedback@ldschurch.org. Learn how other stake and district presidency members can subscribe to the [Technology Specialist e-mail subscription list](#).

Clerk Computers



[Watch Live](#) on June 1, 2012 at 1:30 PM MDT or view a recorded version anytime afterwards.

MHTech Wiki



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