

Recycling HP Toner Cartridges

The screenshot shows the HP support website interface. At the top, the address bar displays <http://www.hp.com/#Support>. The main navigation bar includes links for **Shop for Products & Services**, **Explore & Create**, and **Support & Drivers**. A callout box with an arrow points to the address bar with the text "Go to www.hp.com".

Below the navigation bar, the page is divided into sections. On the left, **Step 1** is titled "Start by selecting a task" and includes radio button options for "Download drivers and software (and firmware)" and "See support and troubleshooting information". **Step 2** is titled "Enter a product name / number" and features a search input field with a "Go" button and a "Start Detection" button. A callout box with an arrow points to the "Support & Drivers" link in the navigation bar with the text "Click on Support & Drivers".

On the right side, there is an **Additional resources** section with a list of links: "Consumer support forums", "Business support forums", "Authorized support providers", "Review, renew, revise support agreements online", "Warranty information", "Register your HP product", "Sign up: driver, support, & security alerts", "Replacement parts", "Replacement programs & recalls", and "Find a replacement printer". Below this is a section titled "Join the conversation on HP's support forums!" with links for "Consumer Support Forums" and "Business Support Forums".

At the bottom, there is a **HP Corporate** section with links for "Company Information", "Investor Relations", "Global Citizenship", "Jobs", "Environment", "HP Videos", and "HP Labs". A callout box with an arrow points to the "Product Recycling" link in this section with the text "Click on Product Recycling". Other links in this section include "Partners & Developers", "PC Security", "Education & Training", "Replacement Programs & Recalls", "Product Recycling", and "Accessibility". To the right of the corporate section is a **Customer Support** section with links for "Support & Troubleshooting", "Software & Driver Downloads", "Contact HP / Customer Service", and "Accessories & Parts".

The footer contains the text: "Privacy statement | Using this site means you accept its terms | Site map".

HP recycling services provides an easy way to recycle computer equipment, printing supplies, rechargeable batteries and other items.

Global recycling services	Details	Region
HP Inkjet or LaserJet cartridges	<ul style="list-style-type: none">It's freeCheck inside cartridge for return materials (available in the US and countries)Order postage-paid return shipping materials online or find other return options	United States <input type="button" value="Go >>"/>
Computer hardware	<ul style="list-style-type: none">Use the online ordering tool to request recycling services or follow the instructions provided	United States <input type="button" value="Go >>"/>

Additional North American recycling services	Details	Region
Rechargeable batteries	<ul style="list-style-type: none">It's freeHP has contracted with RBRC which provides over 32,000 retail drop-off locations in the US and Canada.	United States <input type="button" value="Go >>"/>
Cell phones - any brand	<ul style="list-style-type: none">It's free for customers in California who	

You are recycling cartridges

Scroll down the page

Get started
It's free and convenient. To begin, please choose from the following options.

» [Get HP inkjet shipping materials](#)

» [Get HP LaserJet shipping materials](#)

» [View a list of non-returnable supplies](#)

» [Packaging and mailing instructions](#)

Click here



This screenshot shows the HP LaserJet recycling website. On the left, there is a navigation menu under 'HP Recycling' with links for hardware recycling, supplies recycling, and ordering shipping materials. The main content area includes a 'Before you begin' section, a 'Get started' section, and a 'Sign-in (optional)' form with fields for email address and password. Below this is a 'Choose your HP LaserJet supply type' section with two columns of options. A red box highlights the 'Print shipping label' link in the first column, with an annotation 'Click Print Shipping Label'. Another red box highlights the 'Scroll down the page' instruction with an arrow pointing to the scrollbar on the right.

» HP Recycling

- » Hardware recycling
- » Supplies recycling
- » Order HP inkjet shipping materials
- » Order HP LaserJet shipping materials

» Program information

» Packaging instructions

» Non-returnable supplies

» Frequently asked questions

» Order status page

» Customer support

» Customer support

Before you begin

Before you begin the online process, check inside your HP LaserJet supply box for a recycling guide that contains a recycling label. They are provided free of charge in all HP LaserJet print cartridge boxes. If you have a return-and-recycling label inside your supplies box, simply follow the instructions for returning to HP, otherwise continue with the process below.

Get started

It's a simple process to print or order your free postage-paid HP LaserJet shipping materials, allowing you to send in your used HP LaserJet supplies for recycling. To avoid the need for entering your address information for future supplies recycling visits, you may sign-in at right.

Please note: HP LaserJet toner bottles are not returnable. [View non-returnable supplies.](#)

Sign-in (optional)

Email address

Password

» Forgot your password?

» Register as a new user

» Why register?

Choose your HP LaserJet supply type

HP LaserJet cartridges or drum kits

Except HP Color LaserJet supplies

- » Print shipping label
- » Order shipping label
- » Order collection box
- » Request pallet pickup for HP LaserJet cartridges (75 or more cartridges)

Other HP LaserJet consumables

Including fuser kits, transfer kits, collection kits, cleaning kits, and supplies for HP Color LaserJets

- » Order shipping label

This close-up shows the '1. What HP LaserJet product type would you like to recycle?' step. A dropdown menu is open, showing options: 'Print Cartridges & Drums', 'Select a product type', 'Print Cartridges & Drums', 'Fusers and PM kits', and 'Other Accepted Supplies'. A red box highlights the 'Print Cartridges & Drums' option, with an annotation 'Click on the drop down menu and select Print Cartridges & Drums'. The background shows a 'Password' field and a 'Sign-in »' button.

» Forgot your password?

» Register as a new user

» Why register?

you. For more information please see the [HP Privacy Statement](#).

*=Required

First name*

Last name*

Company name

Street address*

City*

State*

Country **United States**

Zip code* -

Telephone number (nnn-
nnn-nnnn)

Email address*

HP occasionally sends information (product/service updates, offers, or event info) via email. Before you choose, visit our [Online Privacy Statement](#) to learn how we use automatic data collection tools and your personal information to tailor your communications.

May HP contact you?*

Yes No

Enter the required information, click no for the "spam request" and Proceed

Scroll down the page



Print HP LaserJet shipping label: confirm address

- Recycling
 - Hardware recycling
 - Supplies recycling
 - Order HP Inkjet shipping materials
 - Order HP LaserJet shipping materials
 - Program information
 - Packaging instructions
 - Non-returnable supplies
 - Frequently asked questions
 - Order status page
 - Customer support
- 
- Inkjet print cartridge recycling center video
See it now
- 
- Customer support
- Printable version

1 Select items 2 Address info 3 Confirmation

Please review the following information for your shipment:

Order information

Shipping label: Print Cartridges & Drums
(ALL cartridges and drums can be shipped with one label)

Shipping information

First name: First
Last name: Last
Company name: Corporation of the Presiding Bishop
Street address: 123 First St
City: City
State: UT
Country: United States
Zip code: 84150 -
Telephone number: 888-555-1212
Email address: fmd-city-state-aa@ldschurch.org

Verify that everything looks ok

And click submit

If this information is correct, select "Submit".

Change »

Unless you need to change something, then click Change

Submit »

You will have the opportunity to order additional items when creating your shipping label.



Print HP supplies recycling label: Thank you

» Return to printing return and recycling page

Thank you for using the print label service. Carefully review the terms and instructions for packaging and shipping your HP supplies. Print a UPS* label on this page.

* This label is a UPS label and contains a unique tracking number. Do not use this label more than once. If you have other supplies to return, you must [print a different label](#).

Address Validation Error on ShipFrom address

I didn't want to waste a label, so I didn't enter valid info (obviously by previous screen shots.) Had the info been valid, you would see a UPS label here with a tracking number assigned. Follow instructions

Instructions

Step 1: Print the label on this page
- Select 'print' from your browser's file menu

Print another shipping label:

Print Cartridges & Drums [dropdown] [button]

Click here to repeat and request more return labels

Step 2: Package the product and affix the label to the front of the package.
- Cut out the label printed on this page
- Package the product and affix the label to the front of the package.

Step 3: Return product via UPS, using one of the following two options:

Option 1

If you have regular UPS pick-up or delivery, just give UPS the packaged product with the next pick-up/ delivery. (Requested UPS pickup will be charged normal pick-up rates.)

Option 2

Drop off your packaged product at any UPS service center. For the location of your nearest UPS center, please visit http://www.ups.com/dropoff?loc=en_US.

IMPORTANT:

Use this label to return empty original HP LaserJet print cartridges, drums, fusers, toner cartridges, non-HP cartridges, remanufactured cartridges, HP Planet Partners supplies or other objects.

Unless UPS frequents your location and you can just give them the package while they do a scheduled drop off, I recommend option 2. (Do not call for a pick up please.)

There are a lot of locations where you can just drop off the box with the return label

- » Print this page
- » Recycle more HP supplies
- » Order new HP supplies

» Return to printing supplies return and recycling page

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