

Recycling HP Toner Cartridges

The screenshot shows the HP Support website interface. The address bar at the top displays <http://www.hp.com/#Support>. The main navigation bar includes links for "Shop for Products & Services", "Explore & Create", and "Support & Drivers". The "Support & Drivers" link is highlighted with a red box and an arrow pointing to it from a text box that says "Click on Support & Drivers". Below the navigation bar, the "Step 1" section prompts the user to "Start by selecting a task" with options for downloading drivers or seeing support information. The "Step 2" section offers two ways to find a product: by name/number or by category. The "Or Select a product category:" section lists various product types, including Desktops, Notebooks, Software, and Servers. To the right, "Additional resources" lists forums, support providers, and product registration. At the bottom, the "HP Corporate" section contains a grid of links, including "Product Recycling", which is circled in red and pointed to by an arrow from a text box that says "Click on Product Recycling". The "Customer Support" section lists various support topics like troubleshooting and downloads. The footer contains a privacy statement and site map link.

Address <http://www.hp.com/#Support>

Go to www.hp.com

United States-English

Search

Step 1

Start by selecting a task

- ☐ Download drivers and software (and firmware)
- ☐ See support and troubleshooting information

Step 2

Enter a product name / number

For product [Go](#)

e.g. TouchSmart IQ504, LaserJet 1100 or C4224A

[How do I find my product name/number](#)

Or automatically detect products

[Start Detection](#)

[About automatic product detection](#)

Or Select a product category:

- » Desktops & Workstations
- » Digital Entertainment & Audio
- » Digital Photography
- » Scanners, Copiers & Faxes
- » Handhelds & Calculators
- » Monitors
- » Networking
- » Notebooks & Tablet PCs
- » Printing & Multifunction
- » Projectors
- » Rack & Power for Storage/Servers
- » BladeSystem
- » Servers
- » Unix & AlphaServers
- » Software Products
- » IT Management Software
- » Storage
- » Supplies for Printing & Digital Imaging Products
- » Options & Accessories

Additional resources

- » Consumer support forums
- » Business support forums
- » Authorized support providers
- » Review, renew, revise support agreements online
- » Warranty information
- » Register your HP product
- » Sign up: driver, support, & security alerts
- » Replacement parts
- » Replacement programs & recalls
- » Find a replacement printer

Join the conversation on HP's support forums!

[» Consumer Support Forums](#)

[» Business Support Forums](#)

HP Newsroom: [» Need Help? Learn about the HP Consumer Support Forums and join the interactive community](#)

HP Corporate

- Company Information
- Global Citizenship
- Environment
- HP Labs
- Investor Relations
- Jobs
- HP Videos
- Partners & Developers
- PC Security
- Education & Training
- Product Recycling
- Accessibility
- Replacement Programs & Recalls

Customer Support

- Support & Troubleshooting
- Software & Driver Downloads
- Contact HP / Customer Service
- Accessories & Parts

Privacy statement | Using this site means you accept its terms | Site map

HP recycling services provides an easy way to recycle computer equipment, printing supplies, rechargeable batteries and other items.

Global recycling services	Details	Region
HP Inkjet or LaserJet cartridges	<ul style="list-style-type: none"> It's free Check inside cartridge for return materials (available in the US and countries) Order postage-paid return shipping materials online or find other return options 	United States <input type="button" value="Go >>"/>
Computer hardware	<ul style="list-style-type: none"> Use the online ordering tool to request recycling services or follow the instructions provided 	United States <input type="button" value="Go >>"/>

Additional North American recycling services	Details	Region
Rechargeable batteries	<ul style="list-style-type: none"> It's free HP has contracted with RBRC which provides over 32,000 retail drop-off locations in the US and Canada. 	United States <input type="button" value="Go >>"/>
Cell phones - any brand	<ul style="list-style-type: none"> It's free for customers in California who 	


You are recycling cartridges

Scroll down the page

Get started
It's free and convenient. To begin, please choose from the following options.


» Get HP inkjet shipping materials

Print or order postage-paid shipping materials.




» Get HP LaserJet shipping materials

Print or order postage-paid shipping materials.



» View a list of non-returnable supplies

» Packaging and mailing instructions



Click here

» HP Recycling

» Hardware recycling

» Supplies recycling

» Order HP inkjet shipping materials

» Order HP LaserJet shipping materials

» Program information

» Packaging instructions

» Non-returnable supplies

» Frequently asked questions

» Order status page

» Customer support

» Customer support

Before you begin

Before you begin the online process, check inside your HP LaserJet supply box for a recycling guide that contains a recycling label. They are provided free of charge in all HP LaserJet print cartridge boxes. If you have a return-and-recycling label inside your supplies box, simply follow the instructions for returning to HP, otherwise continue with the process below.

Get started

It's a simple process to print or order your free postage-paid HP LaserJet shipping materials, allowing you to send in your used HP LaserJet supplies for recycling. To avoid the need for entering your address information for future supplies recycling visits, you may sign-in at right.

Please note: HP LaserJet toner bottles are not returnable. [View non-returnable supplies.](#)

Sign-in (optional)

Email address

Password

» Forgot your password?

» Register as a new user

» Why register?

Choose your HP LaserJet supply type

HP LaserJet cartridges or drum kits

Except HP Color LaserJet supplies

» Print shipping label

» Order shipping label

» Order collection box

» Request pallet pickup for HP LaserJet cartridges (75 or more cartridges)

Other HP LaserJet consumables

Including fuser kits, transfer kits, collection kits, cleaning kits, and supplies for HP Color LaserJets

» Order shipping label

Click Print Shipping Label

Scroll down the page

like to recycle. Multiple products of the same type can be shipped under one label.

1. What HP LaserJet product type would you like to recycle?

HP LaserJet product type*

Please note: HP LaserJet toner bottles are not returnable. [View non-returnable supplies.](#)

2. Provide your contact information

Print Cartridges & Drums

Select a product type

Print Cartridges & Drums

Fusers and PM kits

Other Accepted Supplies

Password

Sign-in »

» Forgot your password?

» Register as a new user

» Why register?

Click on the drop down menu and select Print Cartridges & Drums

you. For more information please see the [HP Privacy Statement](#).

*=Required

First name*

Last name*

Company name

Street address*

City*

State*

Country **United States**

Zip code*

Telephone number (nnn-
nnn-nnnn)

Email address*


HP occasionally sends information (product/service updates, offers, or event info) via email. Before you choose, visit our [Online Privacy Statement](#) to learn how we use automatic data collection tools and your personal information to tailor your communications.

May HP contact you?*

Yes ☐ No ☒

Enter the required information, click no for the "spam request" and Proceed

Scroll down the page



Print HP LaserJet shipping label: confirm address

1 Select items 2 Address info 3 Confirmation

Please review the following information for your shipment:

Order information

Shipping label: Print Cartridges & Drums
(ALL cartridges and drums can be shipped with one label)

Shipping information

First name: First

Last name: Last

Company name: Corporation of the Presiding Bishop

Street address: 123 First St

City: City

State: UT

Country: United States

Zip code: 84150 -

Telephone number: 888-555-1212

Email address: fmd-city-state-aa@ldschurch.org

If this information is correct, select "Submit".

[Change »](#) [Submit »](#)

You will have the opportunity to order additional items when creating your shipping label.

Verify that everything looks ok

And click submit

Unless you need to change something, then click Change

Recycling

Hardware recycling
Supplies recycling
Order HP Inkjet shipping materials
Order HP LaserJet shipping materials

Program information
Packaging instructions
Non-returnable supplies
Frequently asked questions
Order status page
Customer support

HP Inkjet print cartridge recycling center video
[See it now](#)

Customer support

[Printable version](#)



Print HP supplies recycling label: Thank you

» Return to printing return and recycling page

Thank you for using the print label service.
Carefully review the terms and instructions for packaging and shipping your HP supplies. Print a UPS® label on this page.

* This label is a UPS label and contains a unique tracking number. Do not reuse this label. If you have other supplies to return, you must print a different label.

Address Validation Error on ShipFrom address

Instructions

Step 1: Print the label on this page

· Select 'print' from your browser's file menu

Step 2: Package the product and affix the label to the front of the package.

· Cut out the label printed on this page

· Package the product and affix the label to the front of the package.

Step 3: Return product via UPS, using one of the following two options:

Option 1

If you have regular UPS pick-up or delivery, just give UPS the packaged product with the next pick-up/delivery. (Requested UPS pickup will be charged normal pick-up rates.)

Option 2

Drop off your packaged product at any UPS service center. For the location of your nearest UPS center, please visit http://www.ups.com/dropoff?loc=en_US.

IMPORTANT:

Use this label to return empty original HP LaserJet print cartridges, drums, fusers, and toners only. Please do not return remanufactured cartridges, non-HP cartridges, or other objects to the HP Planet Partners.

- » Print this page
- » Recycle more HP supplies
- » Order new HP supplies

Unless UPS frequents your location and you can just give them the package while they do a scheduled drop off, I recommend option 2. (Do not call for a pick up please.)

I didn't want to waste a label, so I didn't enter valid info (obviously by previous screen shots.) Had the info been valid, you would see a UPS label here with a tracking number assigned. Follow instructions

Print another shipping label:

Print Cartridges & Drums

Click here to repeat and request more return labels

There are a lot of locations where you can just drop off the box with the return label

» Return to printing supplies return and recycling page

[Privacy statement](#)

[Using this site means you accept its terms](#)

© 2009 Hewlett-Packard Development Company, L.P.